



**we enable seamless communication**

# ALLIANCE UniVersus™

End-to-end Unified Messaging System

## What is Unified Messaging?

Unified messaging provides individuals with the ability to access, manage, and respond to any message type - voice, fax, sms and data, using any device - phone, PC, desktop web and mobile devices PDA, from anywhere - office, home or on the way, anytime.

## Alliance UniVersus

A complete unified messaging system will integrate various devices, interfaces and functionality, allowing users to shift between real time and non real time communications and manage various aspects of their personal and business communications and information.

UniVersus offers text-to-speech capability. With text-to-speech, you can get information about all your messages -- and even hear the text portion of email messages -- over the telephone. You can then respond with a voice message and, depending on your fax server's capabilities, print email, attachments, and incoming faxes on a nearby fax machine.

With tightly integrated Short Messaging Service Module in UniVersus, subscribers are able to receive and send SMS through their desktops(PC, CIMD, GSM modem).

## Business Value

UniVersus Multimodal messaging and Alerting feature allows organizations to implement business processes. For instance using a fax based inward document reception process a bank may implement a financial forms screening program. Alliance Custom development expertise can help you integrate and implement tightly coupled interfaces to your existing banking system, enterprise resource planning system and CRM. We can help you achieve true ROI in Technology by providing solutions built upon proven and robust foundation.

## Packing

Available as a Network Appliance which can integrate easily with all existing PBXs and office LAN and mailing system; Integration with office Voice Mail system using AMIS

Modular IP centric design allows users to purchase modules in parts and scale up as requirement grows.

## Benefits

### Stay connected to Your Customers always

UniVersus allows you to manage all your messages using the any media of your choice laptop, telephone, desktop PC, cell phone, wireless PDA

### Work More Efficiently

UniVersus shares the same directory as your e-mail system, you address all messages from the same global listing, speeding up the communications process.

### Easy to Administer

UniVersus's browser-based personal administrator, Active Assistant, makes the process of changing outgoing greetings, setting passwords, screening calls, setting up message notification, creating voice mail distribution lists, and many other features simple for users.

### Use Time More Effectively

With UniVersus you can scan, prioritize, and respond to all your messages right at your desktop or laptop PC.

## Features

- A design which allows you to implement a single inbox /message store or a distributed directory based message, accessed via all devices at any time, from anywhere
- A single directory, managing all information for all users, optional native integration with LDAP and Microsoft Exchange server.
- Calendaring and Task Notifications, Notification for Appointments and schedules.
- Compliance to standardized interfaces like SMPP, SMTP, POP3, IMAP, VPIM
- Better availability of information to traveling employees
- Instant messaging to employees not on desks.
- Tightly integrated SMS Module enables subscribers to receive SMS
- Usable Fax services when traveling

