

Alliance Konfer™

An audio conferencing system



Constant contact and communication are essential in building strong business relationships. This however may come at the expense of time and money, among others. And this is where the sheer capability and convenience of Audio Conferencing truly shows.

Alliance Konfer™ is a PC based audio conferencing system that handles 30 or more conferee at a single point of time. It allows web based multiple party conferencing with automated dial-in dial-out features and in built logging facility to help record the entire conversation. It utilizes your existing telephone network to facilitate multi-party communication between participants, regardless of distance or time. In short, it connects you to the right persons whenever you need them. This in turn, makes decision-making a breeze!

Besides the proven benefits of convenience and cost effectiveness, **Alliance Konfer™** a feature-rich solution that ensures you satisfaction in conducting business the way you see fit. It complements your ambitions by simply granting you the power of unrivalled business communication.

Benefits

State of Art– Alliance Konfer™– audio conferencing solution delivers the benefits and advantages of conferencing - reduced travel costs, more collaboration, and higher productivity - in a more cost-effective way. Compared to conferencing bridges from outside service providers, our audio conferencing solution eliminates costly per-minute per person audio port surcharges and monthly subscription fees.

Ease of use– A web enabled graphical user interface provides a single entry point for setting up the users and related conference call details. All relevant information is generated automatically and sent to the users in the conference. Once the meeting has started, the moderator has full control via a web interface and/or the telephone keypad.

Security– Alliance Konfer™ access is protected through the use of conference IDs, unique participant PINs and passwords. The moderator can hear names of participants on the call at any time and can lock conferences to prevent additional participants from joining during the conversation. Entry and exit announcements can be configured to provide ease communication.



Silent Features

Reservation-less meet-me conference– Participants are allowed to dial-in and use the conferencing service as long as there are conferencing ports available on the system. A reservation-less call can always be pre-empted by a reservation-based conference call.

Reservation-based meet-me conference– In this case, the administrator reserves a given number of conferencing ports for the duration of the conference call. Because of guaranteed availability of ports, reservation based service is used for more demanding situations such as an analyst call or a board meeting.

On demand Recording– The systems provides an on demand recoding facility. Using this feature the system records the entire conversation and saves it in a compressed format which can be emailed to particular participant or a group of participant.

Alerts and Notification– Alliance Konfer™ has a multi-modal altering and notification module .Users are alerted of the time of set up of conference, reminded of a conference at a predefined time and notified of the their T Pins via, email, SMS or a dial up. Users can also send in their consent through any of the modes to the moderator

Flexibility– Alliance Konfer™ is designed to be easy to administer. It provides the flexibility of having control and management of the conference either via the telephone, a web enabled PC or a combination of both.. The process of adding, changing, and deleting user accounts, setting user privileges, managing system resources, monitoring system status, and generating reports is simple and straightforward, requiring very little of an administrator's time..

Detailed Feature list

Server based solution built on Industry Standard Platform (Dialogic NMS)

IVRS and Web Interface to provide user friendly controls

Network Compatibility – Interface with LAN, WAN, Email Infrastructure

Scalable, Expandable – 30 to 240 connects on single machine

Moderator Controlled and Without Moderator modes.

Secure and Intuitive Operation – Multi-tier Security options.

Select Notification formats (E-mail/SMS/Dialout)

Add/ Delete/ Modify Moderators and assigned rights.

Set Min/ Maximum time limits on conference

Set Call Recording option for each conference

Back-up/ Archive/ Purge/ Delete/ Restore data.

Warning tones upon approaching end-time of conference

Secure participant entry using user id/TPIN/employee Code verification on IVRS.

Name-Recording to notify all participants in case of a participant leaving/ entering conference

Supports 'Coaching' & 'Lecturing' mode for training and Question & Answer mode conferencing sessions.

'Whisper' to Moderator in case of late participant entry.

Conference only-with/without the moderator.

Blast Dial in 'Emergency' situations.

During Conference Moderator can Add/Disconnect participant / Lock Conference / Mute / Hold participant / Initiate Lecture Mode/ Get Participant Count on press of single digit on telephone keypad.

System specification

Options available for Standard Rack- mountable server.

As Conference traffic grows sizing can grow up to 240 conferencing ports on a single server.

EPBAX: Alcatel, Avaya, Ericsson, Nortel, Siemens, Tadiran & more.

LAN Connectivity (TCP/IP).

E-1 interface (ISDN PRI).

Microsoft, Windows 2000 professional, Windows 2003 Server.

Dynamic allocation of DSP resources.

Standards supported: LDAP, IMAP4, POP3, T.37, SMTP, SAPI.

Our other offering-

Alliance Ensembler™ an Enterprise Relationship Management Software, which provides a fully integrated package for Sales Force Automation, Customer Relationship Management Service and Helpdesk Management Inventory and Stock Management and Advanced Analytics.

Alliance Arcane™ delivered the security many agencies have come to rely on. Alliance has developed a turn- key recording appliances using cutting edge technology to record and store all incoming calls. All calls are recorded digitally and can be redundantly stored on multiple archives.

Alliance VoiceXchange™ with a configurable call flow provides Interactive Response capabilities to our suite of products and can be used to build vertical applications like TeleBanking, Help Desk, Information centers amongst other value added services Alliance UniVersus and Alliance FaxXchange are other products offered by Alliance.

Modify Participant # Pankaj

Name: Pankaj

Email: er.pankaj20@gmail.com

Telephone Number: 91 - 11 - 9810846603
(Country Code, Area Code, Telephone Number)

Internal: [] To choose Internal [] Delay: []

Conference Notification: SMS Email None

Update Close

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