

Arcane

A Digital Voice Logger designed for Security Applications



With National Security concerns on the line, government /private security agencies need accurate and reliable call information in a secure format **UniVersus™ Arcane**, from Alliance Infotech, delivers the security many agencies have come to rely on. Alliance has developed a turn-key recording solution using cutting edge technology to record and store all outgoing and incoming calls. All incoming and outgoing calls are recorded digitally and can be redundantly stored on multiple archive storage media.



Time is the essence when trying to track down a particular call that includes crucial information. Recordings of calls can be accessed instantly. The time, date, duration of the call, identity of the caller is available with search options, depending on system configurations. Supervisor/s can monitor operators either after the fact, or in real-time, using **UniVersus™ Arcane**, thus enabling instant security assessment.

Unmatched Flexibility

- Standards based platform for easy maintenance - you control the costs
- Versatile Connectivity -- Analog, digital, IP sessions, D-channel monitoring, and direct digital interface (DDI) capabilities
- Archiving to internal devices or network based systems -- whichever you prefer
- Convenience of customized interface driven by your needs

Maximum Interoperability and Scalability

- Arcane solution can record from 4 channels to 300 channels on a single logging server
- Supports digital, analog, IP, or combinations of multiple types of audio signals
- Analog and Digital tapping of wireless, Pseudo Lines, mobiles, Fax, VOX, interfaces.
- GUI interface designed for novice computer users
- To support growth, recorders are scalable in increments of 4, 8 or 16 channels for analog and digital audio source, 24 for IP or T1 and 30 for E1
- Live monitoring of calls on headsets or over IP or over phone at remote location
- Up to five standard servers can be loaded into a standard rack for a total of 480 recording channels, and multiple rack-mounted servers can be networked together to provide an unlimited number of channels

High Reliability and Security

- Redundancy of Key Components for mission critical recording
- Continuous 100% recording, 24 hours a day, 7 days a week, 365 days per year. Up to 15000 hours of recording space in a single Arcane server (optional)
- On-site or remote access to call records via secure connection
- Multi-Tasking, multi-threaded application permits all functions, such as playback, archiving, searching, and even full database backup to run concurrently with no interruption to call recording
- Allows to copy recorded data to removable media.
- Extensive alarm menu allows various notifications, including email, pagers, network pop-ups, audiovisual, and more
- Multi-Level security for different users and groups eliminates unauthorized access to call records

Easy to learn and operate - Point & Click Operation

- Client Server Based Architecture - access records from anywhere on the LAN.
- Configure recorders at different sites from a single location
- Comprehensive Data Reporting, includes standard reports
- Playback calls directly from your dynamic, live reports, add flags and annotations, email or export records
- Robust and Intuitive Data Management

Precision Search and Extensive Reporting Capabilities

Captured data include date, time, duration, media type and location, and channel name/number, telephone number, name of user, start and end time, in addition to:

- ANI/CLIP based Logging
- Custom, user defined alphanumeric data fields for annotations and "flags"
- Inbound/outbound caller ID
- DNIS
- Automated import of custom information via integration with your other database-driven applications
- Utilize all data captured for generation of custom reports

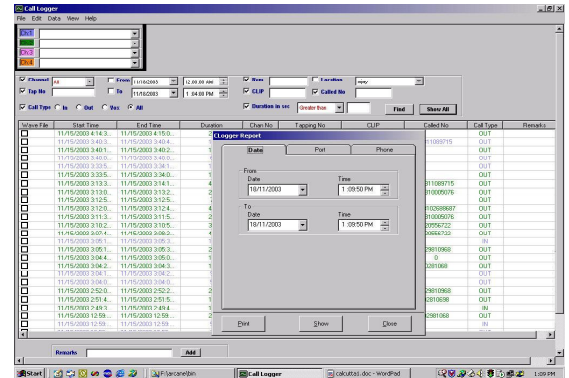
TECHNICAL DETAILS

Arcane has been specifically designed to make operations simple and hassle-free. Arcane is available on high availability and fault-tolerant platform.

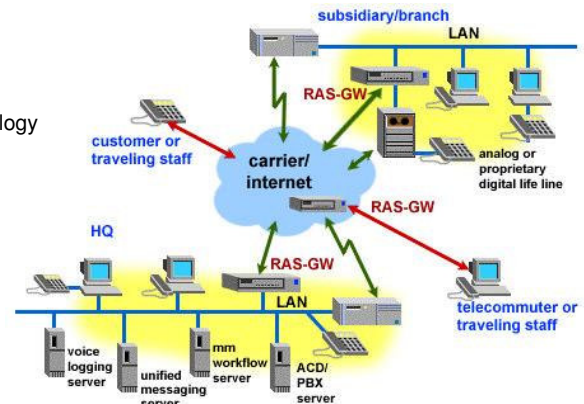


Arcane acts as an Integrated Network Appliance having :

- Rack Mounted Multiple Application Server
- Processor/s with complete Redundancy
- Recording and Scheduling Wizard
- Storage option (HDD/tape / NAS)
- Administrator Console with multilevel password
- Remote Play Back Server for monitoring or listening offline
- Advanced Reporting module
- SMS alert and FAX Logging Module (optional)
- Telephony high Impedance cards
- 8 - 120 channels
- Archive unlimited volumes to DVD-R or CD-R
- 400W PFC power supply
- Front accessible RAID-1 hard drives for easy swap
- 1 GB ECC SDRAM
- Industrial Single Board Computer (Server Blade) Technology
- Self-aware hardware monitoring system
- Optional SNMP module for remote health monitoring



This is the channel monitoring screen . Details of the Ports Recording Server ,IP and the call status are shown here



About Alliance

Since 1997, Alliance Infotech delivers the critical building blocks and technical services and solutions serving the converging Internet and telecommunications market segments. You will find our products in voice, fax, data, speech recognition and syntheses, call centers management and Internet Protocol (I telephony application.

We provide real-time infrastructure software for the Internet and Enterprise. These solutions dynamically link internal operations, business partners, suppliers and customer channels enabling business to achieve the speed they need to succeed in the Internet era.

Building on a solid yet flexible foundation ensures your business will be prepared for exponential growth, and will be nimble enough to respond to market trends and customer requirements in real time. Arcane Voice logging product serves the need of HomeLand security, Utility Companies, Air Traffic Control rooms, Transportation and Railways

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Mobility, Convenience, Realisation

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